

Cluster Manager

Aliases: Asset Manager, Project Manager, Zonal Operations Manager, Infra Manager

Industry/Sector(s): Telecom

JOB DESCRIPTION ¹

The tasks a Cluster Manager is expected to perform include:

- Providing uninterrupted infra services to operators in cluster
- Ensuring that high up-time per tower is maintained
- Ensuring optimum utilization of resources
- Efficiently reducing energy and operational costs
- Providing technical and safety training to the team

WORK ENVIRONMENT

- It needs one to be on their toes
- Need to handle a team
- Travelling is a part of the job
- Part-time and contractual jobs are not available
- Work from home option is not available

Working hours

- Working is 8/9 hours everyday for 5/6 days a week. This may vary from company to company
- Shift system maybe available

Is the job suitable for a candidate with special needs?

Maybe

EDUCATIONAL QUALIFICATIONS AND TRAINING ¹

- Minimum – Preferably ITI graduate/Diploma in technical degree
- Certified training for Cluster Manager (programme aligned to TEL TEL/Q4102 released by Telecom Sector Skill Council)

KEY COMPETENCIES ¹

- Proficient in navigation of intranet tools for obtaining repair requests and budget approval
- Knowledge of latest passive infra technologies and equipment like DG, PIU, battery banks, etc.
- Well-versed with energy-related computations and new energy initiatives
- Knowledge of general engineering concepts
- Well-versed with site equipment operations and maintenance
- Well-versed with safety procedures to be followed on site
- Knowledge of pre-defined SLA and up-time from all mobile operators
- Knowledge of all system components/modules

DESIRABLE COMPETENCIES ¹

Training in leadership skills

AVAILABLE SKILL TRAINING AND LEARNING INSTITUTES

- TIs across India
- Engineering colleges across India
- Technical institutes across India

AVAILABLE SKILL TRAINING SCHEMES/SCHOLARSHIPS

- <http://nscsindia.org/AboutUs.aspx>
- <http://www.examrace.com/IES/IES-Syllabus/IES-Syllabus-Electrical-Engineering.html>
- <http://www.examrace.com/IES/IES-Syllabus/IES-Syllabus-Mechanical-Engineering.html>

SAMPLE OF TRAINING AND LEARNING COURSES

<http://www.tciliteducation.com/images/itprospectus.pdf>

CAREER PROGRESSION PATH

Cluster In-charge → Cluster Lead → **Cluster Manager** → Area Manager → Regional Manager

Transfer option

- India: Yes
 - Abroad: Yes
- (*This field to open the relevant job title when clicked)

EXPECTED EARNINGS ²

For candidates with experience of 2-3 years - ₹ 45,000 to ₹ 50,000 per month
(These figures are indicative and subject to change)

REQUIRED WORK EXPERIENCE ¹

- Relevant experience of 4-7 years for B Tech/B.E. graduate
- Relevant experience of 12 years for ITI graduate/Diploma holder

PROBABLE EMPLOYERS

Telecom service provider across India

PEOPLE'S CORNER

Coming Soon

KEYWORDS

- Cluster Head
- Cluster Team Lead
- Infra Head

OCCUPATIONAL CODES AND STANDARDS

Standard	Code	Description
NCO 2015	1330.0701	Cluster Manager
ISCO 2008	1330	Information and Communication Technology Services Manager
NIC 2008	61900	Other telecommunications activities
QP Reference	TEL/Q4102	Cluster Manager
NSQF	6	NA

REFERENCES

0	http://www.ibef.org/industry/telecommunications.aspx
1	1 Qualification Pack – Cluster Manager
2	http://jobsearch.naukri.com/cluster-incharge-jobs
3	http://info.shine.com/industry/telecom/9.html