

Director, Lodging and Catering Services

Aliases: Hotelier, Executive Officer

Industry/Sector(s): Tourism and Hospitality

JOB DESCRIPTION ¹

The tasks that a Director, Lodging and Catering Services is expected to perform include:

- Organizing and supervising, within authority delegated, efficient utilization of resources in public or private organization which is engaged in preparing and serving food and beverages, etc.
- Implementing company policies
- Developing strategic plans
- Attending meetings
- Reporting to the Board of Directors or Members
- Maintaining a dialogue between Shareholders and the board
- Controlling finance
- Overseeing Senior Management Staff
- Building and maintaining an effective management team
- Co-ordinating with department heads

WORK ENVIRONMENT ^{1, 2}

- It is not a desk job
- The candidate will handle a team of Senior Management Executives
- Travelling is not involved
- Part-time work and contractual jobs are not available
- Work from home option is not available

Working hours

- The individual usually works for 5/6 days a week and 8/9 hours everyday. Institutions remains open and functional for 24 hours a day and 7 days a week
- Shift system is available
- Overtime may be required

Is the job suitable for a candidate with special needs?

This may vary from organization to organization

HEALTH AND SAFETY REQUIREMENTS/RISKS ²

- This job is considered to be mildly hazardous or dangerous under The Factories Act, 1948 (section 87)
- Occupational hazards include fatigue, headache, musculoskeletal injuries, illness, stress, etc.

EDUCATIONAL QUALIFICATIONS AND TRAINING ^{3, 4}

Preferably, graduation degree in any specialization

KEY COMPETENCIES ¹

- Knowledge of preparation of food, drinks, beverages, etc.
- Proficient in using database server, systems, etc.
- Ability to maintain the meeting recordings with various stakeholders
- Well-versed with company policies
- Ability to draft strategic plans for efficient running of lodging and catering services

DESIRABLE COMPETENCIES ¹

- Problem-solving ability
- Good interpersonal skills
- Excellent communication skills

PERSONALITY TRAITS

- Problem solving ability
- Good interpersonal skills
- Excellent communication skills
- Calm and patient composure
- Good mathematical and analytical skills
- Accountable

AVAILABLE SKILL TRAINING AND LEARNING INSTITUTES ³

Colleges across India

AVAILABLE SKILL TRAINING SCHEMES/SCHOLARSHIPS

For scholarship and schemes, use further links like:

•<https://scholarships.gov.in/main.do>

SAMPLE OF TRAINING AND LEARNING COURSES

http://www.wbut.ac.in/syllabus/Hotel_Mgnt_Syllabus.pdf

CAREER PROGRESSION PATH ¹

CEO



Director, Lodging and Catering Service



General Manager, Lodging and Catering Service



Manager, Lodging and Catering Service



Assistant Manager

The progression is indicative

Transfer option

•India: Yes

•Abroad: Yes

(*This field to open the relevant job title when clicked)

EXPECTED EARNINGS ³

For candidates with experience - Rs 50,000 to Rs 80,000 per month

These figures are indicative and subject to change

REQUIRED WORK EXPERIENCE ^{4, 3}

Generally, 5-10 years of experience required

CURRENT MARKET TRENDS

Growth and Development in the Tourism & Hospitality Sector in India

Tourism & hospitality is the third-largest segment in the service sector. It is roughly divided into 3 broad categories viz. restaurants, hotels, and travel agents or tour operators. India has moved up 13 positions to 52nd rank in Tourism & Travel Competitive Index. Given the rich historical and cultural heritage, a nationwide spread of natural beauty, and a variety of ecology and terrain across the country, India has tremendous potential of growth and development in tourism & hospitality sector.

Multiple factors are influencing the way this sector functions and one of them is the number of Foreign Tourist Arrival (FTA). E-Tourist Visa and online booking for various services has increased the number of FTA arriving in India. Another reason is Foreign Direct Investment (FDI). Tourism & hospitality sector is one of the top 15 sectors in India to receive highest FDI and this is expected to increase. International players like Vantage Hospitality, Onyx Hospitality, Goldman Sachs, and SoftBank are just some of the companies that have tied-up with Indian companies and/or are investing in this sector.

The government has also provided ample support to boost this sector. There are agreements and Memorandum of Understanding (MoU) being signed with various countries in order to promote bilateral tourism between the countries. Heritage City Development and Augmentation Yojana (HRIDAY) is a project that looks at developing certain heritage rich cities in India like Varanasi, Mathura, Vellankini, Amravati, etc. Government is also planning to cover 150 more countries under E-Visa and open another airport in NCR in order to de-pressurize Delhi airport. Another major trend that India is witnessing is the increase of medical tourism. All these factors are going to change the way the sector works and also impact the job market in India.

PROBABLE EMPLOYERS ^{3, 4}

- Hotels
- Catering organizations

JOB OPPORTUNITIES IN INDIA

Cities across India

PEOPLE'S CORNER

Coming Soon

KEYWORDS

- Director Hotel
- Managing Director Hotel

OCCUPATIONAL CODES AND STANDARDS

Standard	Code	Description
NCO 2015	1120.3000	Director, Lodging and Catering Services
ISCO 2008	1120	Managing Directors and Chief Executives
NIC 2008	55101; 55102; 55200; 55109; 56301; 56302	Hotels and Motels, inns, resorts providing short term lodging facilities; includes accommodation in house boats; Provision of short term lodging facilities to members of a particular organisation such as govt. guest houses, company guest houses, circuit houses and similar establishments; Camping grounds, recreational vehicle parks and trailer parks; Provision of short stay accommodation n.e.c. (e.g. holiday homes, private guest houses etc.); Bars and Restaurants with bars; Tea/coffee shops
QP Reference	Not available	Not available
NSQF	Not available	Not available

REFERENCES

1	National Classification of Occupations Division 1
2	http://socialjustice.nic.in/policiesacts3.php
3	http://www.naukri.com/job-listings-Associate-Director-of-Sales-Corporate-Sales-The-Grand-New-Delhi-Delhi-NCR-National-Capital-Region--7-to-11-years-230915005122?src=jobsearchDesk&sid=14700707928960&xp=27&qp=managing%20director%20hotel&srcPage=s
4	http://www.naukri.com/job-listings-Associate-Director-of-Catering-Events-Oasis-Mumbai-Suburbs-5-to-10-years-110716003858?src=jobsearchDesk&sid=14700704265456&xp=1&qp=director%20catering&srcPage=s